

# Councillor Yusuf Mohamed urges those who qualify to apply for the Rates Relief and Indigent Grant Relief for Basic services.

The City will be hosting an **Information session / Open Day** for residents residing within the Salt River and Woodstock areas where the relevant department will be in attendance to assist residents with applying for municipal rebates and indigent relief for basic services.

*This event is part of the City's commitment bringing its services to you.*

**Dates: 07<sup>th</sup> November 2024**

**Venue: Blackpool Hall, Shelley Road Salt River**

**Time: 09h00 until 14h00**

***Councillors will also be present to certify documentation on the day.***

***Please bring along:***

- *A certified copy of your ID*
- *Proof of income*
- *3 months' bank statements of all financial institutions*
- *Affidavit if unemployed.*
- *3 months Bond Statements if applying for the first time.*



**CITY OF CAPE TOWN  
ISIXEKO SASEKAPA  
STAD KAAPSTAD**

# USEFUL CONTACTS

## SERVICE REQUESTS AND GENERAL ENQUIRIES

**Phone:** 0860 103 089

**Email:** [contact.us@capetown.gov.za](mailto:contact.us@capetown.gov.za)

## ELECTRICITY SERVICE FAULTS

**SMS:** 31220

**Email:** [power@capetown.gov.za](mailto:power@capetown.gov.za)

## WATER – ENQUIRIES AND SEWER FAULTS

**Call Centre:** 0860 103 089

**SMS:** 31373

**Email:** [water@capetown.gov.za](mailto:water@capetown.gov.za)

## HOUSING DATABASE

**SMS** your ID number **space** Surname (e.g. 620104 1234 567 Louw) to **44108** or visit [www.capetown.gov.za/housingdb](http://www.capetown.gov.za/housingdb)

## ALCOHOL AND DRUG ABUSE 24/7 HELPLINE

**Phone:** 0800 4357 48 (0800 HELP 4 U)

## PUBLIC TRANSPORT AND MYCITI:

**Phone:** 0800 65 64 63

## DIAL-A-RIDE (for persons with disabilities)

**Phone:** 0800 60 08 95

## FRAUD HOTLINE

**Phone:** 0800 32 31 30

## DROP OFF SITES FOR WASTE AND UNWANTED MATERIAL

**Call Centre:** on 0860 103 089

## COUNCILLOR